

## **Glossary – Health Systems Strengthening**

### **Bibliography**

---

- <sup>1</sup> Starfield B. Basic concepts in population health and health care. *Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452
- <sup>2</sup> Starfield B. Basic concepts in population health and health care. *J Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452
- <sup>3</sup> Rooney AL, van Ostenberg PR. *Licensure, accreditation, and certification: approaches to health services quality*. Bethesda, MD. USAID, 1999. Available at: <http://www.gaproject.org/pubs/PDFs/accredmon.pdf>
- <sup>4</sup> Last JM, editor. *A dictionary of epidemiology*. 4th ed. New York, Oxford University Press, 2001.
- <sup>5</sup> Wikipedia - [http://en.wikipedia.org/wiki/Aid\\_effectiveness](http://en.wikipedia.org/wiki/Aid_effectiveness)
- <sup>6</sup> *2006 survey on monitoring the Paris declaration. Overview of the results*. Paris, Organization for Economic Cooperation and Development, 2007. Available at: [http://www.oecd.org/document/20/0,3746,en\\_2649\\_3236398\\_38521876\\_1\\_1\\_1\\_1,00.html](http://www.oecd.org/document/20/0,3746,en_2649_3236398_38521876_1_1_1_1,00.html)
- <sup>7</sup> Deardorff's Glossary of International Economics - <http://www-personal.umich.edu/~alandear/glossary/>
- <sup>8</sup> Development Co-operation Directorate (DCD-DAC) - DAC's glossary [http://www.oecd.org/glossary/0,3414,en\\_2649\\_33721\\_1965693\\_1\\_1\\_1\\_1,00.html#1965422](http://www.oecd.org/glossary/0,3414,en_2649_33721_1965693_1_1_1_1,00.html#1965422)
- <sup>9</sup> *Manual on fiscal transparency*. Washington, D.C., International Monetary Fund, 2007. Available at: <http://www.imf.org/external/np/pp/2007/eng/051507m.pdf>
- <sup>10</sup> Health Systems Observatory. Glossary for Health System. WHO Eastern Mediterranean Regional Office (EMRO) - <http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf>
- <sup>11</sup> *La renovación de la atención primaria de salud en las Américas: documento de posición de la OPS/OMS*. Washington, D.C., La Organización Panamericana de la Salud, 2007.
- <sup>12</sup> Last JM. *A dictionary of public health*. Oxford University Press, 2007.
- <sup>13</sup> Last JM. *A dictionary of public health*. Oxford University Press, 2007.
- <sup>14</sup> Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6.
- <sup>15</sup> *Aid Management Guidelines* [online glossary] Ministry of Foreign Affairs of Denmark. <http://amg.um.dk/en/servicemenu/Glossary/Glossary.htm>
- <sup>16</sup> *Harmonizing donor practices for effective aid delivery. Volume 2: Budget support, sector-wide approaches, and capacity development in public financial management*. Paris, Organization for Economic Cooperation and Development, 2006.
- <sup>17</sup> Glossary on health economic terms (work in progress) - EMRO May 2010.
- <sup>18</sup> The global burden of disease: 2004 update (2008). Available at: [http://www.who.int/healthinfo/global\\_burden\\_disease/2004\\_report\\_update/en/index.html](http://www.who.int/healthinfo/global_burden_disease/2004_report_update/en/index.html)
- <sup>19</sup> *A glossary of technical terms on the economics and finance of health services*. World Health Organization, Regional Office for Europe. 1998. Available at: [http://www.euro.who.int/\\_data/assets/pdf\\_file/0014/102173/E69927.pdf](http://www.euro.who.int/_data/assets/pdf_file/0014/102173/E69927.pdf)
- <sup>20</sup> Longest BB, Young GJ. Coordination and communication. In: Shortell SM, Kaluzny AD, DD. *Health care management*. New York, Delmar, 2000:210-43.
- <sup>21</sup> Smith JE. Case management: a literature review. *Canadian Journal of Nursing Administration*, 1998; May-June: 11(2):93-109.
- <sup>22</sup> Rooney AL, van Ostenberg PR. *Licensure, accreditation, and certification: approaches to health services quality*. Bethesda, MD. USAID, 1999. Available at: <http://www.gaproject.org/pubs/PDFs/accredmon.pdf>
- <sup>23</sup> Modified from Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6.
- <sup>24</sup> Field MJ, Lohr KN, editors. *Clinical Practice Guidelines: directions for a new program*. Washington, DC; National Academy Press, 1990.
- <sup>25</sup> Charns M, Tewksbury L. *Collaborative management in health care: implementing the integrative organization*. San Francisco: Jossey-Bass, 1993.
- <sup>26</sup> *Manual on fiscal transparency*. Washington, DC. International Monetary Fund, 2007.
- <sup>27</sup> Merriam-Webster's online dictionary.
- <sup>28</sup> Starfield B. Basic concepts in population health and health care. *Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452.

---

29 Modified from WHO. Integrated health services—what and why? Technical Brief No. 1, May 2008.

30 *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008. Available at: [http://www.who.int/whr/2008/whr08\\_en.pdf](http://www.who.int/whr/2008/whr08_en.pdf)

31 Modified from Haggerty JL, Reid RJ, Freeman GK, Starfield B, Adair CE, McKendry R. Continuity of care: a multidisciplinary review. *British Medical Journal* 2003; 327(7425):1219–21.

32 WHO Task Force on Health Economics (1995). *Glossary*.

33 Health Systems Observatory. Glossary for Health System. World Health Organization, Eastern Mediterranean Regional Office.  
<http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf>

34 *Strategy of health care financing for countries of the Western Pacific and South East Asia Regions (2006-2010)*. World Health Organization, 2005. Available at: <http://www.wpro.who.int/NR/rdonlyres/DAE2BD50-2706-43E3-9E50-CC6DFD1F7C73/0/glossary.pdf>

35 WHO Task Force on Health Economics (1995). *Glossary*.

36 Tanahashi T. Health service coverage and its evaluation. *Bulletin of the World Health Organization*, 1978;56(2):295-303. Available at: [http://whqlibdoc.who.int/bulletin/1978/Vol56-No2/bulletin\\_1978\\_56\(2\)\\_295-303.pdf](http://whqlibdoc.who.int/bulletin/1978/Vol56-No2/bulletin_1978_56(2)_295-303.pdf)

37 Health Systems Observatory. Glossary for Health System. WHO Eastern Mediterranean Regional Office (EMRO) <http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf> ; and the European Observatory on Health Systems and Policies. WHO/Europe <http://www.euro.who.int/en/home/projects/observatory> ; Islam, M., ed. *Health Systems Assessment Approach: A How-To Manual*. Submitted to the U.S. Agency for International Development in collaboration with Health Systems 20/20, Partners for Health Reformplus, Quality Assurance Project, and Rational Pharmaceutical Management Plus. Arlington, VA: Management Sciences for Health, 2007.

38 *Guide to producing national health accounts: with special applications for low-income and middle income countries*. Geneva, World Bank, WHO, USAID, 2003. Available at: [http://www.who.int/nha/docs/English\\_PG.pdf](http://www.who.int/nha/docs/English_PG.pdf)

39 *Guide to producing national health accounts: with special applications for low-income and middle income countries*. Geneva. World Bank, WHO, USAID, 2003. Available at: [http://www.who.int/nha/docs/English\\_PG.pdf](http://www.who.int/nha/docs/English_PG.pdf)

40 A glossary of terms for community health care and services for older persons  
[http://whqlibdoc.who.int/wkc/2004/WHO\\_WKC\\_Tech.Ser.\\_04.2.pdf](http://whqlibdoc.who.int/wkc/2004/WHO_WKC_Tech.Ser._04.2.pdf)

41 Bannock G, Brexter RE, Davis E. *Dictionary of economics*. London, The Economist Books, 1998.

42 Glossary on health economic terms (work in progress) - EMRO May 2010.

43 USAID 1999

44 *Development Cooperation Report 2009*. Paris, Organization for Economic Cooperation and Development, 2009. Available at: [http://www.oecd-ilibrary.org/development/development-co-operation-report-2009\\_dcr-2009-en;jsessionid=2lgekjo63qa9o.delta](http://www.oecd-ilibrary.org/development/development-co-operation-report-2009_dcr-2009-en;jsessionid=2lgekjo63qa9o.delta)

45 Modified from Pilnick A, Dingwall R, Starkey K. Disease management: definitions, difficulties and future directions. *Bulletin of the World Health Organization* 2001; 79(8):755-63.

46 Modified from Shortell, SM; Anderson GIVES; Gillies, RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20–6.

47 The Economist [online glossary]  
<http://www.economist.com/research/economics/searchActionTerms.cfm?query=economies+of+scale>

48 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>

49 Health Systems Observatory. Glossary for Health System. World Health Organization, Eastern Mediterranean Regional Office.  
<http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf>

50 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>

51 Starfield B. Equity in Health. *Journal of Epidemiology and Community Health* 2002; 56: 483-484; and Whitehead M, Dahlgren G. Leveling up (part 1): a discussion paper on concepts and principles for tackling

- 
- social inequities in health. In: *Studies on Social and Economic Determinants of Population Health No.2*. Copenhagen: WHO Regional Office for Europe. 2006.
- 52 Commission for Social Determinant for Health (2008); and *La renovación de la atención primaria de salud en las Américas: documento de posición de la OPS/OMS*. Washington, D.C., La Organización Panamericana de la Salud, 2007.
- 53 *La salud pública en las Américas: nuevos conceptos, análisis del desempeño y bases para la acción*. Publicación científica y técnica No. 589. Washington, D.C., La Organización Panamericana de la Salud, 2002.
- 54 *A glossary of technical terms on the economics and finance of health services*. Copenhagen, World Health Organization Regional Office for Europe, 1998. Available at:  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0014/102173/E69927.pdf](http://www.euro.who.int/_data/assets/pdf_file/0014/102173/E69927.pdf)
- 55 Buse K, Mays B, Walt G. *Making health policy*. Open University Press, 2005.
- 56 *Managing fiduciary risk when providing poverty reduction budget support*. London, UK Department for International Development, 2004. [www.dfid.gov.uk](http://www.dfid.gov.uk)
- 57 Heller PS. The prospects of creating 'fiscal space' for the health sector. *Health Policy and Planning*; 2006, 21, 2:75-79.
- 58 Leader N, Colenso P. *Aid instruments in fragile states*. London, DFID (PRDE Working Paper 5), 2005.  
[www.dfid.gov.uk](http://www.dfid.gov.uk)
- 59 *Salud en las Américas*. Vol. I, p. 319. Washington, DC: Organización Panamericana de la Salud; 2007
- 60 Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6.
- 61 Starfield B. *Primary care: concept, evaluation, and policy*. London, Oxford University Press; 1992.
- 62 Global Burden of Disease and Risk Factors (2006) - <http://www.ncbi.nlm.nih.gov/bookshelf/br.fcgi?book=gbd>
- 63 *Governance for sustainable human development*. A UNDP policy document. New York, United Nations Development Programme, 1997.
- 64 *Governance matters 2008: worldwide governance indicators 1996-2007*. Washington, D.C., World Bank Institute, 2008. Available at: [http://info.worldbank.org/governance/wgi/pdf/WBI\\_GovInd08-5a.pdf](http://info.worldbank.org/governance/wgi/pdf/WBI_GovInd08-5a.pdf)
- 65 Sinclair D, Rochon M, Leatt P. *Riding the third rail: the story of Ontario's health services restructuring commission. 1996-2000*. Montreal, Institute for Research on Public Policy, 2005, 65-6.
- 66 *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008. Available at: [http://www.who.int/whr/2008/whr08\\_en.pdf](http://www.who.int/whr/2008/whr08_en.pdf)
- 67 I Kawachi, S V Subramanian, N Almeida-Filho. A glossary for health inequalities. *Journal of Epidemiology and Community Health* 2002;56:647-652. <http://jech.bmj.com/content/56/9/647.full.pdf>
- 68 Reference - Health Impact Assessment. World Health Organization [online glossary].  
<http://www.who.int/hia/about/glos/en/index1.html>
- 69 I Kawachi, S V Subramanian, N Almeida-Filho. A glossary for health inequalities. *Journal of Epidemiology and Community Health* 2002;56:647-652. <http://jech.bmj.com/content/56/9/647.full.pdf>
- 70 *Guide to producing national health accounts*. Geneva, World Health Organization, 2003. Available at:  
[http://www.who.int/nha/docs/English\\_PG.pdf](http://www.who.int/nha/docs/English_PG.pdf)
- 71 *Expert Committee on Health Statistics. Fourteenth Report*. Geneva, World Health Organization, 1971 (WHO Technical Report Series No. 472, pp 21-22).
- 72 Hogarth J. *Glossary of health care terminology*. Copenhagen, World Health Organization, Regional Office for Europe, 1975. <http://whqlibdoc.who.int/publications/9290201231.pdf>
- 73 WHO 1988
- 74 Micovic P. *Health planning and management glossary*. New Delhi, World Health Organization, Regional Office for South-East Asia, 1984.
- 75 *Framework for national health policies, strategies and plans*. Technical briefing. Regional Committee for Europe Sixtieth session, Moscow, 13-16 September 2010. (EUR/RC60/TD.2). Available at:  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0008/120995/RC60\\_etechdoc2.pdf](http://www.euro.who.int/_data/assets/pdf_file/0008/120995/RC60_etechdoc2.pdf)
- 76 *A glossary of technical terms on the economics and finance of health services*. World Health Organization, Regional Office for Europe. 1998. Available at:  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0014/102173/E69927.pdf](http://www.euro.who.int/_data/assets/pdf_file/0014/102173/E69927.pdf)
- 77 Micovic P. *Health planning and management glossary*. New Delhi, World Health Organization, Regional Office for South-East Asia, 1984.

- 
- 78 *The Copenhagen declaration on health policy*. Copenhagen, World Health Organization, Regional Office for Europe, 1994. Available at: [http://www.euro.who.int/\\_data/assets/pdf\\_file/0006/114936/E93948.pdf](http://www.euro.who.int/_data/assets/pdf_file/0006/114936/E93948.pdf)
- 79 Collins CD, Green AT, Newell JN. The relationship between disease control strategies and health system development: the case of TB. *Health Policy* 2002; 62:141–160.
- 80 *A glossary of technical terms on the economics and finance of health services*. World Health Organization, Regional Office for Europe. 1998. Available at: [http://www.euro.who.int/\\_data/assets/pdf\\_file/0014/102173/E69927.pdf](http://www.euro.who.int/_data/assets/pdf_file/0014/102173/E69927.pdf)
- 81 *Everybody's business - Strengthening health systems to improve health outcomes: WHO's Framework for action*. Geneva, World Health Organization, 2007. Available at: [http://www.who.int/healthsystems/strategy/everybodys\\_business.pdf](http://www.who.int/healthsystems/strategy/everybodys_business.pdf).
- 82 *The world health report 2000: health systems: improving performance*. Geneva, World Health Organization, 2000. Available at: [http://www.who.int/whr/2000/en/whr00\\_en.pdf](http://www.who.int/whr/2000/en/whr00_en.pdf)
- 83 *The world health report 2000: health systems: improving performance*. Geneva, World Health Organization, 2000. Available at: [http://www.who.int/whr/2000/en/whr00\\_en.pdf](http://www.who.int/whr/2000/en/whr00_en.pdf)
- 84 Murray C, Evans D, editors. *Health systems performance assessment - debates, methods and empiricism*. Geneva, World Health Organization, 2003. Available at: <http://whqlibdoc.who.int/publications/2003/9241562455.pdf>
- 85 *Health system strengthening - current trends and challenges*. Executive Board 128<sup>th</sup> session, Geneva, 17-25 January 2011. (EB128/37). Available at: [http://apps.who.int/gb/ebwha/pdf\\_files/EB128/B128\\_37-en.pdf](http://apps.who.int/gb/ebwha/pdf_files/EB128/B128_37-en.pdf)
- 86 Islam, M., ed. 2007. *Health Systems Assessment Approach: A How-To Manual*. Submitted to the U.S. Agency for International Development in collaboration with Health Systems 20/20, Partners for Health Reformplus, Quality Assurance Project, and Rational Pharmaceutical Management Plus. Arlington, VA: Management Sciences for Health. Available at: <http://www.healthsystems2020.org/content/resource/detail/528/>
- 87 *The world health report 2000: health systems: improving performance*. Geneva, World Health Organization, 2000. Available at: [http://www.who.int/whr/2000/en/whr00\\_en.pdf](http://www.who.int/whr/2000/en/whr00_en.pdf)
- 88 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>
- 89 The Tallinn Charter: Health Systems for Health and Wealth. WHO European Ministerial Conference on Health Systems: "Health Systems, Health and Wealth", Tallinn, Estonia, 25-27 June 2008. [http://www.euro.who.int/\\_data/assets/pdf\\_file/0008/88613/E91438.pdf](http://www.euro.who.int/_data/assets/pdf_file/0008/88613/E91438.pdf)
- 90 World Health Organization (1946): Preamble to the Constitution of the World Health Organization as adopted by the International Health Conference, New York, 19 June - 22 July 1946; signed on 22 July 1946 by the representatives of 61 States (Official Records of the World Health Organization, no. 2, p. 100) and entered into force on 7 April 1948.
- 91 Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6.
- 92 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>
- 93 Health Systems Observatory. Glossary for Health System. World Health Organization, Eastern Mediterranean Regional Office. <http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf>
- 94 Vaknin S. *Healthcare reform checklist. First edition*. Skopje, Narcissus Publications, 2010.
- 95 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>
- 96 Modified from Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6.
- 97 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>
- 98 Rooney AL, van Ostenberg PR. *Licensure, accreditation, and certification: approaches to health services quality*. Bethesda, MD. USAID, 1999. Available at: <http://www.gaproject.org/pubs/PDFs/accredmon.pdf>
- 99 Modified from Lu M, Halfon N. Racial and ethnic disparities in birth outcomes: a life-course perspective. *Maternal and Child Health Journal* 2003; 7(1):13-30.
- 100 Jones S, Williams G. *A common language for managing official development assistance: a glossary of ODA terms*. London, Oxford Policy Management, 2002.

- 
- 101 Parkin M, Powell M, Matthews, K. *Economics*. 3<sup>rd</sup> Edition. Harlow: Addison Wesley, 1997.
- 102 Parkin M, Powell M, Matthews, K. *Economics*. 3<sup>rd</sup> Edition. Harlow: Addison Wesley, 1997.
- 103 *Public Expenditure Management Handbook*. Washington, D.C., World Bank, 1998. p48. Available at:  
<http://www1.worldbank.org/publicsector/pe/handbook/pem98.pdf>
- 104 *Sensible Health Planning: Prioritization, Costing and the Medium Term Time Horizon*, World Health Organization, Western Pacific Regional Office, undated.
- 105 *A glossary of technical terms on the economics and finance of health services*. World Health Organization, Regional Office for Europe, 1998. Available at:  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0014/102173/E69927.pdf](http://www.euro.who.int/_data/assets/pdf_file/0014/102173/E69927.pdf)
- 106 See also jointly agreed IHP+ principles <http://www.internationalhealthpartnership.net/en/home>
- 107 WHO, 1998a
- 108 Hogarth J. *Glossary of health care terminology*. Copenhagen, World Health Organization, Regional Office for Europe, 1975. <http://whqlibdoc.who.int/publications/9290201231.pdf> ; and Micovic P. *Health planning and management glossary*. New Delhi, World Health Organization, Regional Office for South-East Asia, 1984.
- 109 *Terminology for the European Health Policy Conference*. Copenhagen, World Health Organization, Regional Office for Europe, 1994. Available at  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0016/102175/E71232.pdf](http://www.euro.who.int/_data/assets/pdf_file/0016/102175/E71232.pdf)
- 110 Montenegro, H. *Organización de sistemas de servicios de salud en redes*. Presentation - Foro internacional de redes de servicios y ordenamiento territorial en salud. Bogotá, Colombia, June 11-13, 2003.
- 111 Polidano, C. *The new public management in developing countries*. Manchester, Institute for Development Policy and Management, University of Manchester, 1999.
- 112 WHO Terminology Information System [online glossary]. <http://www.who.int/health-systems-performance/docs/glossary.htm>.
- 113 Wonderling D, Gruen R, Black N. *Introduction to health economics*. Maidenhead, Open University Press, 2005.
- 114 Starfield B. Basic concepts in population health and health care. *Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452.
- 115 Health Systems Observatory. Glossary for Health System. World Health Organization, Eastern Mediterranean Regional Office.
- 116 See: [http://www.oecd.org/document/18/0,3343,en\\_2649\\_3236398\\_35401554\\_1\\_1\\_1\\_1\\_00.html](http://www.oecd.org/document/18/0,3343,en_2649_3236398_35401554_1_1_1_1_00.html)
- 117 *People centred care in low- and middle-income countries - meeting report*. Geneva, World Health Organization, 2010.
- 118 *Aid Management Guidelines* [online glossary] Ministry of Foreign Affairs of Denmark -  
<http://amg.um.dk/en/service/menu/Glossary/Glossary.htm>
- 119 Eichler R. *Can "Pay-for-Performance" increase utilization by the poor and improve the quality of health services*. Washington, D.C., Center for Global Development, 2006. Available at:  
<http://www.cgdev.org/doc/ghprn/PBI%20Background%20Paper.pdf>
- 120 *Análisis del sector salud, una herramienta para viabilizar la formulación de políticas, lineamientos metodológicos*. Edición especial No. 9. Washington, D.C., La Organización Panamericana de la Salud, 2006.
- 121 Merriam-Webster's online dictionary. <http://www.merriam-webster.com/>
- 122 See: Starfield B. Basic concepts in population health and health care. *Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452. and *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008.
- 123 Institute of Medicine. *Primary care: America's health in a new era*. Washington, D.C., National Academy Press, 1996.
- 124 *La renovación de la atención primaria de salud en las Américas: documento de posición de la OPS/OMS*. Washington, D.C., Organización Panamericana de la Salud, 2007.
- 125 *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008.
- 126 World Health Organization and UNICEF. *Primary Health Care: Report of the International Conference on Primary Health Care*. Alma Ata, USSR, 6-12 September 1978. Geneva, World Health Organization. Available at  
<http://whqlibdoc.who.int/publications/9241800011.pdf>
- 127 See: *Declaration of Alma-Ata*. Available at [http://www.who.int/hpr/NPH/docs/declaration\\_almaata.pdf](http://www.who.int/hpr/NPH/docs/declaration_almaata.pdf)
- 128 *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008.

- 
- 129 *DFID Workshop Handbook on Direct Budget Support and SWAps*. London, UK Department for International Development, 2002.
- 130 Foster M, Leavy J. *The choice of financial aid instruments*. London, Centre for Aid and Public Expenditure, ODI (Working Paper 158), 2001.
- 131 *La salud pública en las Américas: nuevos conceptos, análisis del desempeño y bases para la acción*. Publicación científica y técnica No. 589. Washington, D.C., Organización Panamericana de la Salud, 2002.
- 132 *La salud pública en las Américas: nuevos conceptos, análisis del desempeño y bases para la acción*. Publicación científica y técnica No. 589. Washington, D.C., Organización Panamericana de la Salud, 2002.
- 133 WHO, 2003
- 134 A framework for national health policies, strategies and plans. Geneva, World Health Organization, 2010.
- 135 Health Systems Observatory. Glossary for Health System. World Health Organization, Eastern Mediterranean Regional Office.  
<http://gis.emro.who.int/HealthSystemObservatory/PDF/Instruments%20And%20Tools/Glossary.pdf>
- 136 Saltman RB. Regulating incentives: the past and future role of the state in health care systems. *Social Science and Medicine* 2002;54:1677-1684.
- 137 International Strategy for Disaster Reduction. 2009 UNISDR terminology on disaster risk reduction. United Nations, 2009. Available at <http://www.unisdr.org/eng/terminology/UNISDR-Terminology-English.pdf>
- 138 *Salud en las Américas. Vol. I*. Washington, D.C., Organización Panamericana de la Salud, 2007. p. 319
- 139 Sondorp E et al. (2004). *Achieving the health millennium development goals In difficult partnerships*. Background document for the High-level Forum on the Health MDGs. DFID Health Systems Resource Centre.
- 140 Creese A and Parker D, eds. *Cost analysis in primary health care: a training manual for programme managers*. Geneva, World Health Organization, 1994. Available at  
[http://www.who.int/immunization\\_financing/data/methods/en/caphc\\_creese.pdf](http://www.who.int/immunization_financing/data/methods/en/caphc_creese.pdf)
- 141 A framework for national health policies, strategies and plans. Geneva, World Health Organization, 2010.
- 142 Last JM. *A dictionary of public health*. Oxford University Press, 2007.
- 143 *The world health report 2000: health systems: improving performance*. Geneva, World Health Organization, 2000. Available at: [http://www.who.int/whr/2000/en/whr00\\_en.pdf](http://www.who.int/whr/2000/en/whr00_en.pdf)
- 144 Health Impact Assessment [online glossary]. Available at <http://www.who.int/hia/about/glos/en/index2.html>
- 145 Bettcher D, Lee K. Globalization and public health. *Journal of Epidemiology & Community Health* 2002; 56:8-17.
- 146 *Understanding the sustainability of health programs and organizational change*. A paper for the Victorian Quality Council. La Trobe University, Faculty of Health Sciences, June 2007. Available at:  
[http://www.health.vic.gov.au/qualitycouncil/downloads/sustainability\\_paper.pdf](http://www.health.vic.gov.au/qualitycouncil/downloads/sustainability_paper.pdf)
- 147 WHO Terminology Information System [online glossary] <http://www.who.int/health-systems-performance/docs/glossary.htm>
- 148 Cotter in: Eatwell J, Milgate M, Newman P, eds. *Allocation, information and markets*. New York, Norton (New Palgrave series), 1989.
- 149 *The world health report 2008: primary health care – now more than ever*. Geneva, World Health Organization, 2008.
- 150 Starfield B. Basic concepts in population health and health care. *Journal of Epidemiology and Community Health* 2001;55:452-454. doi:10.1136/jech.55.7.452.
- 151 Inglehart & Welzel 2005: See: <http://www.worldvaluessurvey.org>
- 152 Modified from Shortell SM; Anderson DA; Gillies RR; Mitchell JB; Morgan KL. Building integrated systems: the holographic organization. *Healthcare Forum Journal* 1993; 36(2):20-6
- 153 *Framework for national health policies, strategies and plans*. Technical briefing. Regional Committee for Europe Sixtieth session, Moscow, 13-16 September 2010. (EUR/RC60/TD.2) Available at:  
[http://www.euro.who.int/\\_data/assets/pdf\\_file/0008/120995/RC60\\_etechdoc2.pdf](http://www.euro.who.int/_data/assets/pdf_file/0008/120995/RC60_etechdoc2.pdf)